

Please adopt VRS reimbursement rates that will cover costs for the recruitment and training of qualified interpreters for the VRS environment. Rates should also be adequate to cover further research and development efforts to improve the quality and access of VRS including on how to make VRS satisfy the need of sign language users while making emergency calls. Also please encourage any "high-speed" companies to upgrade our 512 upgrades for our VRS at a standard price. These are our total communication system.

Thank you